



MALAYSIAN GOLF ASSOCIATION

GOLF CLUB MANDATORY STANDARD OPERATING PROCEDURES (MSOP) DURING COVID-19 PANDEMIC

Updated as of **6 JANUARY 2021**
for all Golf Clubs

The Malaysian Golf Association (MGA) has established the following **MANDATORY STANDARD OPERATING PROCEDURES (MSOP)** for Golf Clubs to **STRICTLY COMPLY WITH** to ensure the health of golfers, employees and guests. The said MSOP are intended to ensure that all Golf Clubs will undertake and enforce measures to strictly comply with the directives issued by the National Security Council (NSC) and Ministry of Health (MOH). For the failure and/or non-compliance of the MSOP on the part of the Golf Club, it may be censured by the relevant enforcement agencies from NSC and MOH.

DISCLAIMER: The MSOP as described below shall be strictly complied with. However, MGA does not take any responsibility for any non-compliances of the said Guidelines. Golf Clubs shall be solely responsible and liable to ensure that all directives issued by the National Security Council, Ministry of Health, Laws, Regulations, Rules, and Standard Operating Procedures of each golf club (if any) that are applicable from time to time are fully complied and adhered to. In this regard, MGA disclaims all liability.

1. PRE-GAME

- A. Golfers with any colds or coughs or any symptoms of Covid 19 shall be prohibited from entering the Golf Club.
- B. Bookings shall be made in advance.
- C. **Twin-sharing buggy is permitted provided the buggy is fitted with a Plastic Screen Separator effective 1st February 2021 (For details, please contact MGA). However, usage of single buggy is encouraged.**
- D. **Golf Competitions may resume provided there is no prize giving and gathering and restricted to a maximum of 100 players EXCEPT FOR GOLF CLUBS SITUATED IN RED ZONES. Any other private competitions held at Golf Clubs shall require prior sanction from MGA.**
- E. Please use MySejahtera to record your golfers and employees entry to the Golf Club.
- F. Only accept online payment or bank transfer. Registration counter shall not accept any payment at the counter.
- G. Golfers shall register 20 minutes before tee time. Registration staff shall be equipped with face masks/gloves. Hand sanitiser shall be available at Registration Counter. Disposable pencils shall be made available at the Registration Counter.
- H. Temperature check for each golfer before entering the golf club and to sanitise their hands by security guard.
- I. One golfer to register for each flight.
- J. Social distancing marker shall be clearly outlined at the Registration Counter.
- K. Interaction shall be limited between golfer and staff.
- L. Each golfer shall complete and submit a Health/Travel Declaration Form prior registration.

2. DURING GAME

- A. Insist on social distancing on tee grounds, greens and throughout the rounds
- B. Removing all touchable surfaces (bunker rakes, water coolers, sand bags, ball washers, etc)
- C. Leave the flagstick in but cover the hole with a plate with hole in the middle for the flagstick so it is at least 1/2" below the cup. As per R&A Guidelines, no modification of definition of hole.
- D. Golfers can use his/her feet or clubs to smooth the bunker area as recommended by the R&A.
- E. Tee time interval to be increased (recommended 10 minutes interval)
- F. Golfers should only pick their respective golf ball up
- G. Don't shake hands before and after the game

3. AFTER THE GAME

- A. Do not submit physical golf scorecards. Please take a picture and send the scorecards by WhatsApp or email.
- B. Hand sanitisers should be made available throughout the clubhouse
- C. Separate entry and exit to the Clubhouse to maintain social distancing.

4. OTHER IMPORTANT NOTES

- A. Please follow MKN SOP for F&B Outlets at the Clubs. Bars and Lounges shall be closed.
- B. Golf Club to standby workers to sanitise after every usage at every outlet.
- C. **Changing Rooms shall remain open provided that at any one time, no more than 50% of the permissible occupancy. Golfers are encouraged to use your own towels.**
- D. To sanitise BUGGIES before and after every use
- E. **CADDIES shall wear masks and gloves at all times.**
- F. Do not provide rental sets, shoes, etc
- G. Social distancing shall be strictly complied at Driving Ranges.
- H. Sanitising touchable surfaces/carts/equipment/bathrooms/caddie standby rooms daily (or multiple times a day)